



2022 Annual Report



Fast Facts

51,000 active card holders

1,235 free programs and events

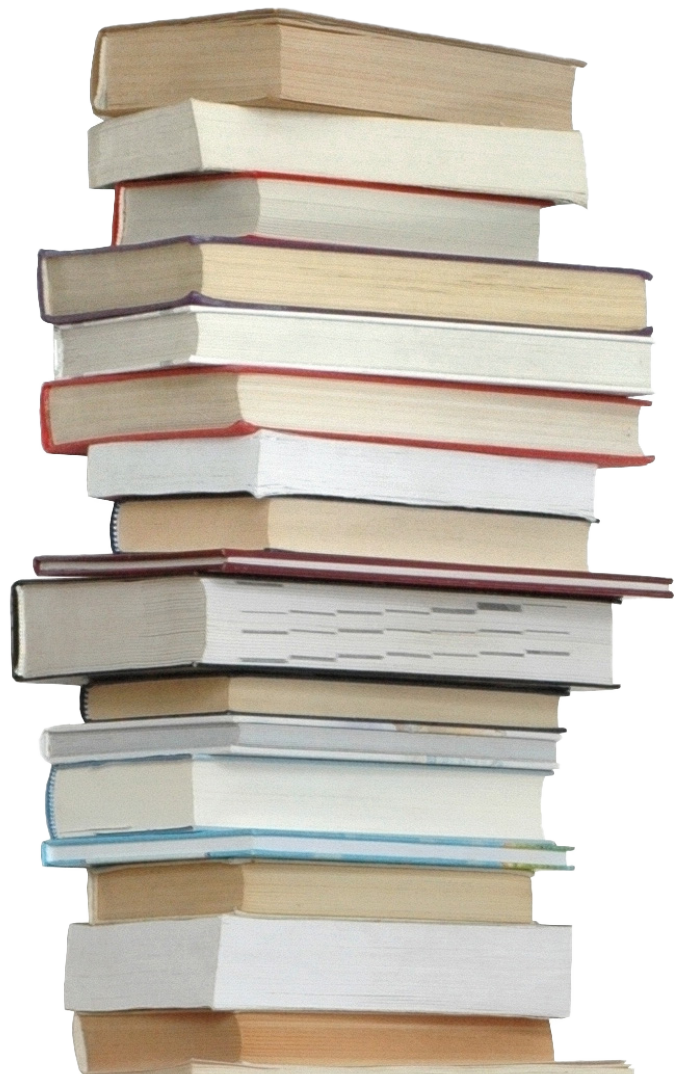
25,141 program attendees

38,094 public computer logins

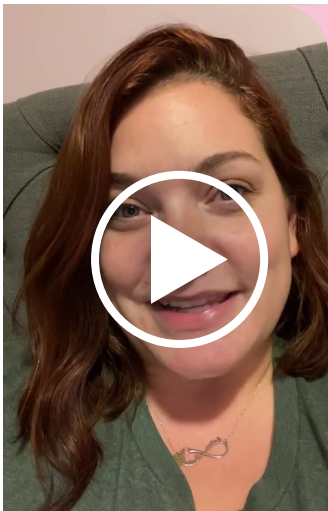
616 hotspot loans

148,026 e-Learning sessions

1,031,571 total check-outs



Library Love



"It's one of my daughter's favourite places to go. We love to borrow all the books that we can and all the DVDs."



"I love the excitement in the triplets' face each time we go to the Library."

A man trying to apply for a position at GM didn't have money to print the criminal background check form and didn't think he had a chance of getting the job. Staff printed the form for him for free and encouraged him to apply. He came back about two weeks later to let us know he had gotten the job!

"A lot of people at the library have helped me to accomplish things. I'm pretty proud of how far I've come"

- Shirley G.

Message From the CEO

2022 proved to be a relatively normal year in terms of library operations after two years of Covid pandemic restrictions. By year end, our circulation of library materials was 90% of pre-pandemic levels, and our TD Summer Reading Club participation set a new record.

The statistics have rebounded, but Oshawa Public Libraries is much more than numbers, we are about people. Our "Library Ambassador" initiative was developed to showcase the stories from library users of how important the library is to them and how it positively impacts their life. You can learn more about their stories in this Annual Report.

Whether it be the newcomer to Canada looking for local supports, the parent looking for help for their child who has fallen behind in their reading level, or the lonely person who comes to the library to socialize with others, the public library plays an integral role in the well-being of our communities.

Every day I am proud and humbled by the stories of how the library has helped people and made a difference in their lives.

Frances Newman
CEO



Oshawa Public Library Board of Trustees

Doug Thomson, Chair

Eric Guernsey, Vice-Chair

Mark Ashcroft

James Clapp

Croydon DeMello

Elizabeth Jamischak

Councillor Tito-Dante Marimpietri

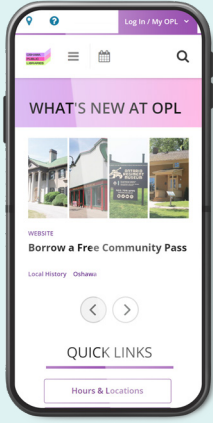
Kristina O'Boyle (appointed April 2022)

Melissa Pringle

Jacqueline Quinn

Linna Tam-Seto (to September 2022)

New for 2022



An all-new Library website and event registration platform was introduced in Spring 2022. The improved user experience led to a 20% increase in website traffic!

McLaughlin Teen Area

The Teen area at the McLaughlin Branch was enhanced to include new gaming stations that encouraged more teens to use the space.



Back-to-School Backpack Drive

Donation bins for the Simcoe Hall Settlement House Back-to-School Backpack Drive were placed at all Oshawa Public Libraries branches during the summer so library visitors could donate school supplies to young students in the community.



Branch Renovations

The window replacement project helped breathe new life into the McLaughlin Branch and made a huge difference in building temperatures and comfort levels compared to previous years. The project was funded, in part, by the Government of Canada through the Federal Economic Development Agency for Southern Ontario. A new concrete walkway replaced the old pavers at the Northview Branch for AODA compliance.

Northview Branch Renaming

The Northview Branch was renamed the John Aker Northview Branch to honour the late John Aker. John Aker was one of Oshawa's longest-serving City and Regional Councillors, and served many years on the Oshawa Public Library Board. Mr. Aker's strong support was instrumental in the establishment of the Northview Library Branch in 1987.



Ontario Parks Vehicle Permit passes were introduced to our collection!

These permits provide free day-use access for one vehicle and its occupants at more than 100 participating provincial parks.

Promoting Literacy

Summer Reading Club Set New Record

A record number of people registered for our summer reading clubs in 2022.

1,468 kids, 89 teens and 141 adults explored the fun of reading, tracked reading minutes, and attended fun summer reading club-themed programs.

Reading incentives, such as a chance to win an iPad generously donated by Bibliotheca, vouchers from Dairy Queen and NEB's Fun World, and more.



Katherine, the winner of a new iPad, sponsored by Bibliotheca!

During the summer, the Delpark Homes Centre Branch and City Recreation partnered with City day camps to include visits to the Library. A whopping 72 groups visited the Library, making for 955 happy day-campers!

Sunday Funday

Sunday Fundays kept families entertained with a variety of fun activities, songs, games and more.

Reading Buddies

Our Reading Buddies initiative, which pairs volunteers with children who need help gaining confidence and reading skills, continues to be in high demand.

Welcome to Kindergarten

We received 20 invitations from DDSB schools to attend Great Beginnings, formerly known as Welcome to Kindergarten. These events allowed us to talk with more than 1,200 people about the Library!

c_wonder Library STEM Workshops

Our c_wonder Library STEM workshops flourished and helped school-age children build a foundation for the fundamentals of engineering design.

c_wonder workshops are presented in partnership with Engineering Outreach within the Faculty of Engineering and Applied Science at Ontario Tech University.

1,000 Books Before Kindergarten

Families continue to enroll their children in the 1,000 Books Before Kindergarten initiative that helps kids develop a love of reading before they reach school age. Proudly sponsored by OPG.



Liesel completed our 1000 Books Before Kindergarten program!



Diversity and Inclusion

The Library honoured National Day for Truth and Reconciliation with a reading by special guest Alderville First Nation author Brian Beaver. Throughout the year, the Library also hosted special Indigenous Mural installations at the Jess Hann and Delpark Homes Centre Branches, and welcomed a first-year field placement student in the Traditional Healing Methods program with the Anishinabek Educational Institute.

The Library celebrated diverse communities and cultures with special programs, such as a Black Excellence in STEM Careers: Diversity in Engineering virtual session with guest speaker Gary Thompson, and the Celebrating Islamic Culture program at the Northview Branch in October that saw more than 100 people in attendance.

Supporting Community Needs

Visiting Library Service

Our Visiting Library Service grew by 20%, delivering Library materials to customers who are unable to visit or access the Library.

"Visiting Library Services saved my sanity, especially during the pandemic."
- Marie M.

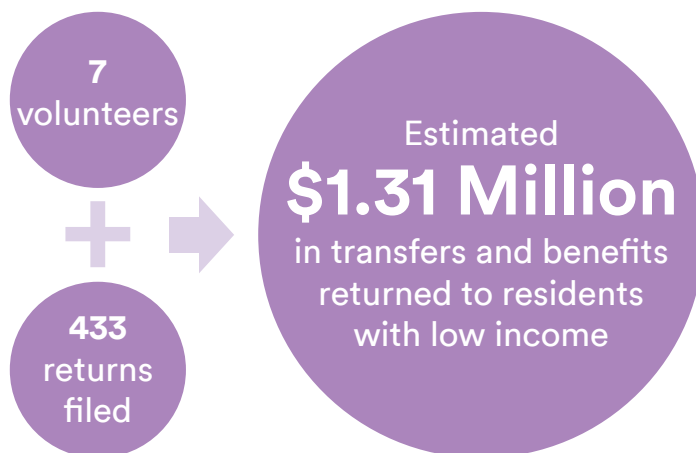
Repair Café

Post-pandemic, customers were excited about the return of our in-person Repair Café events, where volunteers help teach people how to fix broken items to keep them out of landfills.



Tax Clinics

During the 2022 tax season, 7 volunteers helped file 433 returns, equalling \$1.31 million in tax benefits going back to people in need.



Library Wi-Fi to the Rescue



"I wanted to give a huge thank you to all the staff at the Northview location for their assistance during the Rogers outage. To say the staff was amazing is an understatement. I still can't believe how accommodating and friendly they were."

- David M.

Infant Hearing

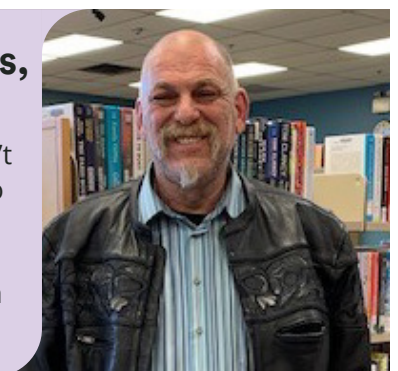
Parents were excited about the return of the infant hearing screening events in partnership with the Tri-Regional Infant Hearing Program. This valuable partnership provides screening for childhood hearing loss and offers support for families of babies identified with deafness or are hard of hearing.

Outreach Support

Our continued partnership with the Region of Durham to host Ontario Works Outreach Workers have proven helpful for many who seek community support, such as housing, employment, food security, income support, and more.

Congratulations, John!

Paul's home wi-fi wasn't working, so he came to the Jess Hann Branch to attend his online ceremony to become a Canadian citizen.



Revenue & Expenses

Revenue

City of Oshawa Grant	\$ 9,279,000
Ontario Provincial Grant	\$ 215,000
Other (fines, donations, grants)	\$ 310,000
Total Revenue	\$ 9,804,000

Expenses

Salaries & Benefits	\$ 6,395,000
Library Materials	\$ 901,000
Other Operating	\$ 1,330,000
Reserves	\$ 1,178,000
Total Expenditures	\$ 9,804,000

Thank you to our generous sponsors for supporting special Library initiatives throughout 2022.

ONTARIOPOWER
GENERATION

bibliotheca



A special thank you to personal donors for their continued support. Your donations make a difference!

Friends of the Library

After a 2-year pause due to the pandemic, the Friends of the Library held their ever-popular Spring and Fall book sales in 2022 that support the Library's special projects.

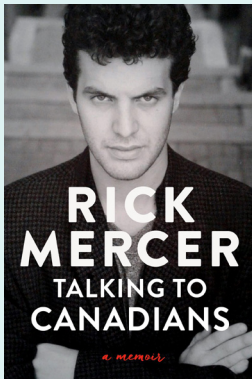


Book lovers eagerly await the first book sale since 2019

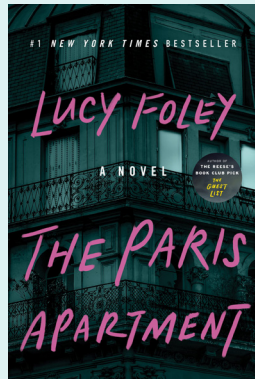
Generously sponsored by the Friends of the Oshawa Public Library in 2022:

- Virtual reality equipment
- Circuit Maker
- Leapfrog LeapPad Learning Tablet
- 5 Victor Readers for the visually impaired
- 10 Wi-Fi hotspot connectivity charges
- Local History Indigenous display

Popular Picks



Top biography:
**Talking to
Canadians**



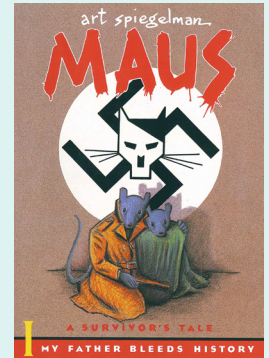
Top fiction book:
**The Paris
Apartment**



Top DVD:
No Time to Die



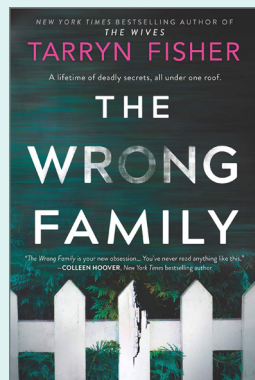
Top non-fiction
DVD:
**Universe
Revealed**



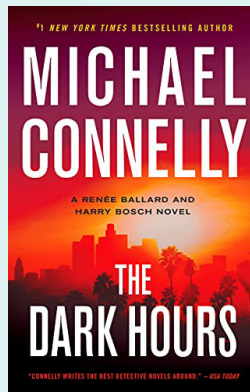
Top graphic
novel:
**Maus: A
Survivor's Tale**



Top video games:
**Call of Duty:
Vanguard (PS4)**
tied with
**Horizon 2:
Forbidden West
(PS4)**



Top eaudiobook
from cloudLibrary:
The Wrong Family



Top ebook from
cloudLibrary:
The Dark Hours



Top streamed
TV show:
**Call of the Wild,
ep. 1**



Top streamed
movie:
Blacklight



McLaughlin: 65 Bagot St.
John Aker Northview: 250 Beatrice St. E.
Delpark Homes Centre: 1661 Harmony Rd. N.
Jess Hann: 199 Wentworth St. W.

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